

Welcome to Haywood Community College

Haywood Community College is committed to delivering excellent technology services.

Notable information technology resources available to you:

1. Wireless Internet access throughout the campus including classroom buildings, Student Services, the Learning Resource Center and other public areas
2. High-Speed Internet services from classrooms and computer laboratories
3. Haywired, the Colleges information portal, provides convenient access to email, calendars, online registration, online payments, and class schedules
4. Blackboard, the learning management system for distance education

In this brochure, you will find information on the following topics:

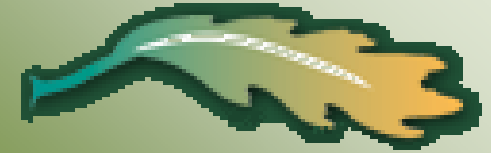
- Haywired, the Colleges information portal
- Blackboard, the learning management system, and
- The Learning Resource Center.

We hope you find this information useful!

Haywood Community College

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Clyde, NC 28721
Phone: 828-627-2821
Fax: 828-627-3606

www.haywood.edu



Haywood Community College

Advancing Our Community through Education

Technology and Instructional Support Services

Technology and Instructional Support Services (TISS) provides information, expertise, and resources to support all areas of Haywood Community College.

Haywired

Using Haywired, you can access your campus email account, personal calendars, view campus news and events, and access course content through Blackboard. You can also make online payments, view the college schedule, and register for courses.

Your browser must be configured to accept cookies and pop-ups for the following websites: prod.campuscruiser.com and www.haywood.edu. You will find directions for enabling cookies and pop-ups for these web sites on the opening page of Haywired. Visit www.haywood.edu and select the Haywired tab at the top of the page.

Getting started with Haywired:

Using your preferred web browser, access the Haywood Community College web page at www.haywood.edu

Select the tab on the right side of the screen titled Haywired.

Enter your username and password in the Log in box.

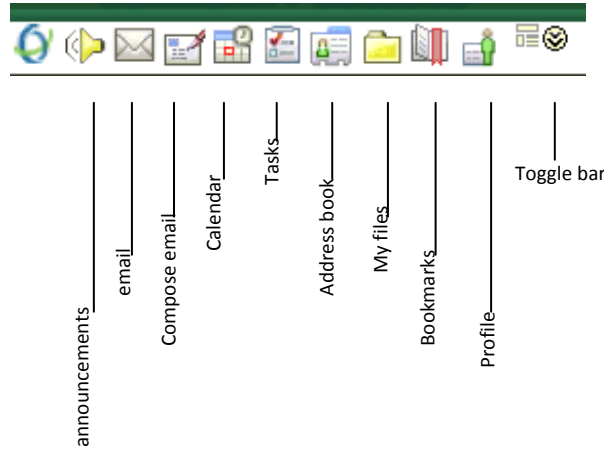
Username: Your username consists of your first name initial, middle initial and last name. For example John Woodrow Doe's username is jwdoe.

Password: Your password the first time you log in is your birthdate: mmddyy. For example, if your Birthday is May 5, 1999, your password is 050599.

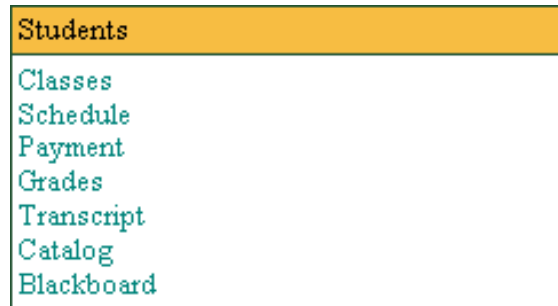
You will be prompted to enter a new password on your first log in. Please do not forget your new password.

Personal Productivity Tools

Each student is provided with an email account, calendar, and address book upon enrollment at Haywood Community College. Logon to Haywired and use the Quickbar to access your personal productivity tools.



Students can make payments online, check their course schedule and grades through the Haywired information portal. Very soon, online registration will also be available.



Learning Resource Center

Students have a wide range of information resources through the Learning Resource Center. At the library's homepage http://www.haywood.edu/about/college_library, students have access to the library catalog, online reference tools and periodical indexes. Students also have access to online reference support with NCKnows.

Hours of LRC Operation

- Monday - Thurs. - 8:00 a.m. - 9:00 p.m.
- Friday - 8:00 a.m. - 4:00 p.m.
- SAT. - SUN - Closed

Call the reference desk at 828-627-4550.

Distance Learning

Many faculty deliver course content and materials through Blackboard. Students who are taking distance learning courses will locate syllabi, class notes and communication tools to interact with faculty in Blackboard. Access to Blackboard is available through Haywired.

If you encounter problems with Blackboard, you can contact the Distance Learning help desk at 627-4619 or dl@haywood.edu. Help Desk hours are 8:00-6:00 Monday through Thursday and 8:00-4:00 on Friday.

Help Desk Information

For help with Haywired or Information Technology Services support contact.

E-mail: websupport@haywood.edu

Telephone: 828-565-4009