



HAYWOOD
COUNTY

Technology Resource Guide



*Get a
computer,
access the
Internet,
and learn
computer
skills.*

185 Freedlander Drive | Clyde, NC 28721
haywood.edu | 828.627.2821

Introduction

Welcome to the Haywood County Digital Resource Guide. This guide's intent is to help connect County residents with technology resources they need to succeed in today's digital world. This guide covers 5 topics: finding a computer, finding internet access, in-person computer training, online computer training, and workforce and career helps.

Point your phone's camera at the QR codes and tap the link to go to each resource's website, or use the phone numbers and addresses provided. For a guide on how to use QR codes, visit gohelp.org/wtm.

We hope this guide can connect you to the technology resources you need.

Contents

Get A Computer..... 3

Learn how to obtain a low-cost computer or device.

Free Or Low-Cost Internet..... 4

How to find low-cost Internet service, as well as free WiFi access points.

In-Person Computer Training 6

Find in-person computer skills classes.

Online Computer Training 7-9

Find online resources and web-based skills training.

Career Training & Support 10 & 11

Career centers and services, as well as workforce-specific training.

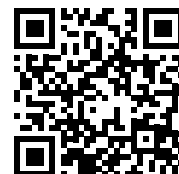


Get A Computer

Through the Trees

Low-cost computers and devices.

- ♦ www.throughthetrees.us
- ♦ 120 W Main Street, Brevard, NC 28712
- ♦ (828) 209-8874



PCs for People*

Low-cost computers for low-income individuals. They also offer a low-cost unlimited hotspot for qualifying individuals.

- ♦ www.pcsforpeople.org
- ♦ (651) 354-2552



Human-I-T

Low-cost computers and tablets. They also provide low-cost internet hotspots.

- ♦ store.human-i-t.org
- ♦ (888) 391-7249



Central United Methodist Church – Clyde

Earn a laptop after completion of computer skills class.

- ♦ 410 Charles Street, Clyde, NC 28721
- ♦ (828) 627-2287

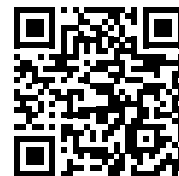
**Denota que el recurso está en Español o se puede cambiar al Español*

Free Or Low-Cost Internet

Public Wifi Access Points

See all public WiFi access locations in the state from the NC Department of Information Technology. Zoom in on the map to see local access points or scroll down below the map and search the table for Haywood to see all county locations.

- ♦ www.ncbroadband.gov/resource-finder



EveryoneOn

Based on your zip code, EveryoneOn provides an access guide to low-cost internet providers, low-cost or free devices, and free or low-cost digital literacy training in your area. If you are a low-income individual and/or are on government assistance, EveryoneOn is a helpful resource to find low-cost offers.

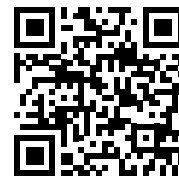
- ♦ www.everyoneon.org



WestNGN

4G hotspot internet for \$15 per month or \$165 per year (one month free). Pay by month or pay for a year. It's up to you. 100 GB data cap every month.

- ♦ www.westngn.org/affordable-internet
- ♦ westngn@landofsky.org

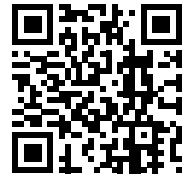


Free Or Low-Cost Internet

BroadbandNow

Guide to internet providers in your area. Provides basic Gbps speeds and starting cost of internet services. Offers comparisons between providers.

- ♦ www.broadbandnow.com



Human-I-T

Low-cost computers and tablets. They also provide low-cost internet hotspots.

- ♦ store.human-i-t.org
- ♦ (888) 391-7249



FCC National Broadband Map

Lookup your address and see all the internet providers available.

- ♦ www.broadbandmap.fcc.gov/home



In-Person Computer Training

Public Library

Haywood County Public Library offers free technology assistance on a walk-in basis during regular operating hours. Staff may help briefly with issues with smartphones, tablets, laptops, e-readers and more, but may not directly handle patron devices.

Haywood County Public Library, Waynesville Branch

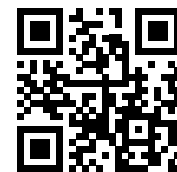
- ♦ www.haywoodlibrary.org
- ♦ 678 S Haywood St, Waynesville, NC 28786
- ♦ (828) 452-5169



UNETE*

Offers in-person computer classes for Spanish-speakers.

- ♦ www.unetenc.org
- ♦ (828) 273-9065
- ♦ contactus@unetenc.org



**Denota que el recurso está en Español o se puede cambiar al Español*

Online Computer Training

Haywood Community College

Haywood Community College offers non-credit courses designed to improve a person's computer skills. Class topics range from Microsoft Office, Adobe, Networking, and more. Prices vary.

- ♦ www.ed2go.com/haywood



Northstar Digital Literacy

Northstar Digital Literacy is an online platform to assess, teach, and certify computer skills, from Computer Basics to Microsoft Word. Anyone can take assessments to check their skills via the website at digitalliteracyassessment.org, but to earn certificates and access practice lessons, individuals must go to an official Northstar location. Not all locations offer certificate testing.

Haywood County Public Library, Waynesville Branch

- ♦ www.digitalliteracyassessment.org/launch-from/12933-FV8U-haywood-county-public-library
- ♦ 678 S Haywood Street, Waynesville, NC 28786
- ♦ (828) 452-5169



Haywood Community College

- ♦ www.digitalliteracyassessment.org/launch-from/13803-UZJW-haywood-community-college
- ♦ 185 Freedlander Avenue, Clyde, NC 28721
- ♦ (828) 627-4648



DigitalLearn.org

Offers short courses on computer basics, security, job skills, and more in English and Spanish. Topics include Starting Out, Being Safe online, Job Skills, Being Productive, Connecting with Others, Mobile Devices, and Online Shopping.

- ♦ www.digitallearn.org



Online Computer Training

LearnFree.org

Comprehensive website from the Goodwill Community Foundation that provides free, in-depth tutorials on many different technology topics, including computer basics, Microsoft Word, Excel, and PowerPoint. Self-paced tutorials include written information, videos, and practice exercises.

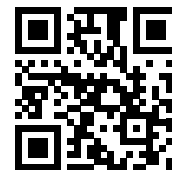
- ♦ www.learnfree.org



Typing.com

Fast, accurate touch typing is an important computer skill. Create an account at Typing.com and learn to type at your own pace with gamified lessons and practice. Students can even earn certificates for reaching typing milestones.

- ♦ www.typing.com



Grow with Google*

Grow with Google helps users advance their careers and grow their businesses. Start with the Applied Digital Skills course to learn practical skills for job readiness and career growth, then move on to more advanced courses and certificates.

- ♦ applieddigitalskills.withgoogle.com
- ♦ grow.google



**Denota que el recurso está en Español o se puede cambiar al Español*

Online Computer Training

LinkedIn Learning

LinkedIn Learning offers digital literacy courses. The Digital Literacy and Productivity Learning Pathway is a three course module that explores the fundamentals of working with computer operating systems, applications, and productivity tools such as Microsoft Word and Excel, and learning to confidently navigate the online world. Courses can also be taken individually. Course prices range from free to \$40. A monthly or annual subscription is also available.



- ♦ www.linkedin.com/learning
- ♦ www.linkedin.com/learning/paths/digital-literacy-and-productivity-learning-pathway

Microsoft Office Training*

Microsoft offers short courses, videos, and cheat sheets for learners. Start at the Office Training Center, choose the app you would like help with, and select the activity you would like to complete. For Spanish, try Aprendizaje de Microsoft 365.



Office Training Center

- ♦ support.microsoft.com/en-us/microsoft-365/

**Denota que el recurso está en Español o se puede cambiar al Español*

Career Training & Support

NCWorks Career Centers

NCWorks provides computer access, employment planning, job listings, job training, labor market information, resume assistance, and more. Search for jobs online or go into the local store for career resources.



- ♦ www.ncworks.gov
- ♦ 1170 N Main Street, Waynesville, NC 28786
- ♦ (828) 456-6061

Haywood Community College Continuing Education

Haywood's Continuing Education provides non-degree Career and Professional Development courses. Class topics range from Resume, Job Search, Digital Skills, Career Exploration and more. Prices vary.



- ♦ www.haywood.edu/continuing-education
- ♦ (828) 565-4266

College and Career Readiness Program

The Haywood Community College College and Career Readiness Program focuses on developing basic skills to allow students to obtain a high school degree. Programs include Adult High School, High School Equivalency, English Language Acquisition, and Adult Basic Education. There is no cost associated with the programs. Free in-person and online classes available.



- ♦ www.haywood.edu/programs/college-career-readiness.php
- ♦ Hickory Building
- ♦ 80 College Drive, Clyde, NC 28721



Career Training & Support

Goodwill Career Center

Your local Goodwill career center partners with you to identify the resources and job assistance you need to reach your employment goals, every step of the way. Things you can find at a Goodwill career center include:

- ◆ *Free computers and internet access.*
- ◆ *Printers, scanners, and fax machines for job applications.*
- ◆ *Job boards with local openings. [1, 2, 3]*
- ◆ *Résumé writing and review help.*
- ◆ *Mock interviews and tips to build confidence.*
- ◆ *Career advisors who help plan your job search.*
- ◆ *Skills training for fields like healthcare, IT, and retail.*
- ◆ *Supportive referrals for housing, childcare, or transportation.*



- ◆ www.goodwillnwc.org/locations/goodwill-career-center-haywood-county
- ◆ 160 S Main Street, Waynesville, NC 28786
- ◆ (828) 246-9233