
SERVICES DIRECTORY:

Teresa Allison

Economic Services Division Director

teresa.allison@haywoodcountync.gov

Telephone: 828-452-6620

Gayla Jones

Social Work Division Director

gayla.jones@haywoodcountync.gov

Telephone: 828-452-6620

CONTACT US:

Haywood County Health and
Human Services

157 Paragon Parkway, Suite 300
Clyde, NC 28721

Phone: (828) 452-6620

Facebook: @haywoodcountync.gov

Website: www.haywoodcountync.gov

HUMAN SERVICES PROGRAMS



Haywood County Health &
Human Services Agency

Social Services

“Enhancing the health,
safety, and full potential of
our community.”

Ira L. Dove, Director
Health & Human Services Agency

ira.dove@haywoodcountync.gov

828-452-6620

A few things to know:

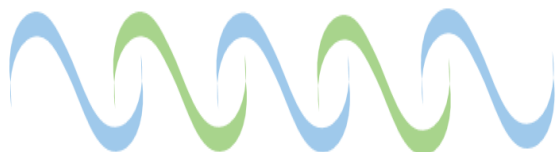
Interpreter Services are available
for **all** services free of charge.

Haywood County HHSA is an equal
opportunity provider and employer
and does not discriminate based on
age, race, gender, color, religion, or
national origin.



DO YOU SUSPECT FRAUD?

To report suspected fraud, call the
Agency at (828) 452-6620, press 3.





PROGRAMS AND SERVICES

ADULT SERVICES

Adult Day Care/Day Health:

Provides organized programming and activities during the day to support adults' personal

independence. State certified program for individualized care for adults with disabilities and respite for their caregivers.

Adult Care Home Services: Licenses and monitors all county Adult Care Homes to ensure compliance with licensing standards. Investigates complaints as needed and develops corrective action plans to support quality care of residents.

Adult Placement Services: Assistance to aged or adults with disabilities and their families in finding suitable adult care home or nursing facility placement.

Adult Protective Services: Services provided to correct or prevent further abuse, neglect, and/or exploitation to adults with disabilities.

CAP/DA: Community Alternative Program for Disabled Adults who are Medicaid-eligible and qualify for nursing home level of care. Program utilizes Medicaid benefits to ensure that a person can remain safely in their home and receive the services needed to avoid institutional care.

Guardianship: Evaluates individual situations to determine if a person with disabilities is in need of an appropriate guardian to ensure their needs are met and they are safe from abuse, neglect, and/or exploitation. Provides all necessary services as disinterested public guardian where appointed by the Clerk of Court under General Statute 35A.

In-Home Aide Services: Provides assistance with basic home management tasks by contract.

Meals on Wheels: Preparation and delivery of nutritious meals to clients' homes to prevent institutionalization or malnutrition.

Representative Payee Services: When appointed as representative payee, the agency manages income to meet clients' needs when the client has been determined unable to manage financial benefits.

SA In-Home Program: Provides an alternative to placement in an adult care home for Medicaid eligible individuals who can live at home safely with additional support services.

Services for the Blind: Provides a variety of services for people who are visually impaired or blind.

To report alleged abuse/neglect/exploitation of an adult, call the Agency at 828-452-6620, select Option 1.

CHILD WELFARE SERVICES

Adoption: A permanent plan for children when they cannot return to their parents.

Child Foster Care: Provides temporary care for children who must be separated from parents/families unable to provide adequate care or protection.

Child Protective Services: Provides a legally mandated assistance aimed at strengthening family life by supporting and improving parental/caretaker abilities while assuring the safety of children.

CPS In-Home Services: Develops plans with parents and families to ensure that children can be protected and adequately cared for in their homes and avoid out-of-home placement. Case Plans are designed and monitored to address the ongoing well-being of children to prevent maltreatment.

Foster Home Licensing: Recruitment and assessment of families interested in fostering. Provides training and ongoing compliance with state standards.

Independent Living/LINKS: Assists youth in foster care in planning for adulthood through the development of independent living plans and skills.

To report alleged abuse or neglect of a child, call the Agency at 828-452-6620, select Option 1.

ECONOMIC AND FAMILY SUPPORT SERVICES

Food and Nutrition Services: Federal food assistance program that provides low income families the food they need for a nutritionally adequate diet.

Adult Medicaid: Medical assistance for qualifying individuals who are 65 or older, blind, disabled and have income/resources to meet the eligibility requirements.

Family and Children's Medicaid: A broad range of medical assistance programs for qualifying families and children who cannot afford health care costs, including medical assistance for pregnant women.

Learn more about applying for Medicaid or Food and Nutrition benefits online— <https://epass.nc.gov>

Special Assistance: Provides financial assistance for cost of care to people 18 years or older in adult care facilities, group homes or area-operated mental health homes. Medicaid benefits are included.

Low Income Energy Assistance Program (LIEAP): Provides a one-time vendor payment to assist qualifying households with heating expenses.

Crisis Intervention Program (CIP): Provides funding to prevent or alleviate a crisis due to heating or cooling needs. Payments are made directly to service providers.

Work First Family Assistance: Helps parents support themselves and their families by providing short-term training and other services to increase the chances of employment.

Program Integrity: maintains the integrity of public assistance programs by deterring, investigating, and prosecuting fraud.

Child Support Services: Provides location of non-custodial parents, establishment of paternity, establishment of support obligations, monitoring collection of payments and enforcement of support obligations.

*Online Child Support Application-
www.nchildsupport.com*