

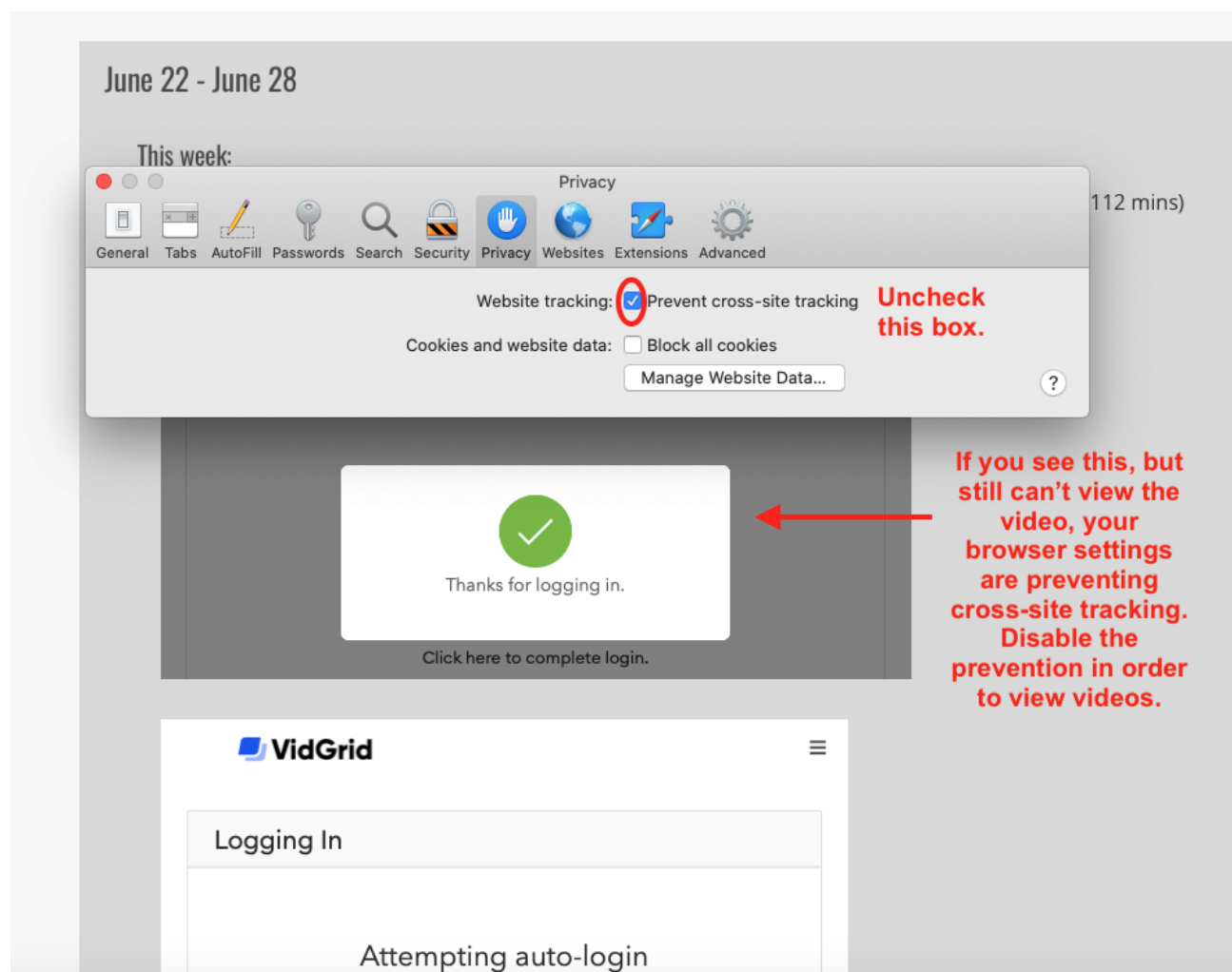
For VidGrid-permission tracked enabled videos

Instructions for Students and Staff

Using the Safari browser (mac, iPad, iPhone)

If you use a mac desktop computer, you are encouraged to use a browser other than Safari, such as Firefox or Chrome.

If you prefer to use Safari on your mac computer, you will need to adjust the browser's *Privacy* settings in order to view the course's VidGrid videos. To do this, navigate to Safari's Privacy settings and **uncheck** the box "Prevent cross-site tracking". Once this is done, revisit the video, and follow the VidGrid video login prompts. See the mac desktop computer settings view below.



The image shows a composite screenshot illustrating a troubleshooting step. At the top, a date range "June 22 - June 28" is visible. Below it, the Safari "Privacy" settings window is open, showing the "Prevent cross-site tracking" checkbox checked. A red circle highlights this checkbox, and a red arrow points to it with the text "Uncheck this box." Below the settings window, a white box with a green checkmark and the text "Thanks for logging in." is shown. A red arrow points from this box to the right, where a red text box reads: "If you see this, but still can't view the video, your browser settings are preventing cross-site tracking. Disable the prevention in order to view videos." At the bottom, a portion of the VidGrid login page is visible, showing the text "Logging In" and "Attempting auto-login".

Mobile devices

If using an iPad or iPhone, you do not have the option to use a different browser. Even if you download a different browser app, the set of functions allowing mobile devices to pull webpages uses Safari. So, in order to view the course's VidGrid videos, *you will have to* adjust your Safari browser's Privacy settings and **turn off** the Prevent Cross-Tracking feature. Once this is done, revisit the video, and follow the VidGrid video login prompts. See the iPad/iPhone settings view below.

