



## FREQUENTLY ASKED QUESTIONS ABOUT THE TEAS TEST

### **Where can I go to purchase the TEAS Study Manual and/or Online Practice Exam?**

You can purchase TEAS Study materials on our website at our online store. Simply select shop online, TEAS Products, then select which option fits your needs or purchase a study guide at the college bookstore

### **I bought the TEAS study package and received my Study Manual but have not received my ID/Password for the Online practice, how do I get this?**

The ID and password were sent to you in your purchase confirmation email. If you no longer have this email, please contact ATI customer service at (800) 667-7531.

### **How do I register for the TEAS?**

There are several options:

Contact the admission office of Haywood Community College or Tri County Community College

Check the ATI website for testing locations that allow online registration.

Contact ATI at (800) 667-7531

Perform an internet search for "TEAS sites"

Contact the school to which you are applying for a list of available TEAS testing locations

### **Are additional site, times and locations available to register for the TEAS?**

ATI provides a list of available TEAS registration times on our website. For additional times, please contact ATI or your school.

### **How can I change my TEAS test date?**

If you registered directly with the school, please contact your school. If you registered online at [atitesting.com](http://atitesting.com), all registrations are final. If unable to attend the scheduled test date, you must re-register and pay for a new exam date.

### **How can I send a copy of my TEAS score/TEAS transcript to another school?**

Go to ATI's online store and select the [TEAS Transcript](#) fee, there is a \$27 charge. Transcripts are sent immediately by email.

### **What if my school is not showing as an option to send TEAS scores to?**

You will want to contact the school. The school will need to call ATI and provide an email address for all TEAS transcripts to be sent to.

### **Why are my assessment ID and password not working?**

The ID should be a 6 digit number and the password is combination of numbers and letters. Be sure that you are in putting them correctly. If the problem persists, contact ATI at (800) 667-7531.

### **Is there a new TEAS being released?**

Yes, on August 31, 2016 ATI will be releasing the new TEAS called the ATI TEAS. The TEAS V will be retired at that time. Students taking the exam on or after August 31 will need to purchase the sixth edition of the TEAS study manual. Please contact the program you are applying to for more details.

### **What if I took the test prior to August 31, and I need to retest?**

Because of the content updates that occurred for the ATI TEAS, the TEAS V preparation materials will not provide the tester with a comprehensive overview of the topics assessed. Individuals preparing for the ATI TEAS will want to purchase the ATI TEAS preparation materials. Students taking the exam on or after August 31 will need to purchase the sixth edition of the TEAS study manual. Please contact the program you are applying to for more details.

### **What is the difference between TEAS V and ATI TEAS?**

The ATI TEAS will be similar in difficulty level to the TEAS V. Content updates were made to align with current education standards deemed important for entry level health science applicants to possess. You can view an overview of the [ATI TEAS content here](#).

### **Can I use a calculator on the new ATI TEAS?**

The ATI TEAS, being released August 31, 2016, will allow for the use of a four function calculator. Please do not bring your own calculator as a calculator will be embedded within the online version of the exam. For paper pencil versions of the TEAS test, the testing center will provide a four-function calculator.

Calculator use is not allowed when taking the TEAS V, as at the time of its development, the decision to allow calculator use was not part of the outlined standardized testing environment. The standardized testing environment needs to be maintained for all testers taking the TEAS V.